Problems paying the heat bill? Well...the Wisconsin Winter Moratorium begins November 1st and goes until April 15th.....which means your lights and heat cannot be shut off......if they are connected at the start of the moratorium.But to get help...you must ask for it.

Pat Bowland of Xcel Energy says they know some people are having a hard time making ends meet.

Also.....due to recent changes in program eligibility, many more households across the state may be eligible for heating assistance this winter through the Wisconsin Home Energy Assistance Program, which provides financial assistance to low-income residents. If you need help with your utility bill...contact your provider.